

# Heater Does Not Charge - 2100 Series

*(Not applicable to 120V Plug-in Heaters)*

2100 Series heaters are factory configured to utilize automatic core charge control during the off-peak (charge) periods of the day. During the off-peak period(s), the heater stores heat in the brick core according to outdoor temperature and energy usage. During on-peak (control) periods, the heater utilizes the heat stored during the off-peak period(s); however, does not generally allow the heating elements to be energized.

If the heater does not charge, verify that it recognizes an off-peak signal from the utility control device. It is also important to verify that the outdoor temperature reading in the Help Menu is accurate and that the targeted brick core charge level is higher than the actual core charge level. If the core charge level is higher than the targeted brick core charge level, the heating elements are not energized.

